Continence Funding – National Scheme Australia

(NB Information correct as of September 2018)

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| DVA (RAP) Department of Veteran Affairs Rehabilitation Appliances Program | 133 254 (metro) 1800 555 254 (country) www.dva.gov.au/service_providers/rap/Pages/index.aspx. | Case by case  
The Rehabilitation Assistance Program (RAP): provides products according to clinically assessed need in a cost-effective manner.  
Health providers should prescribe/order the simplest and most effective products that will suffice (in terms of health needs and cost) in the fewest number that will suffice.  
Funds any continence product and amount recommended by health care professional  
**Funds**  
Disposable pads/pants/ Pull-ups/ catheters etc… | Criteria  
• **Gold Card holders** subject to assessed clinical need; eligibility is very broad  
• **White Card holders** must have a continence issue related to a war injury. To assess eligibility, contact the Aids and Appliances team in the DVA state office in which the beneficiary resides  
How to apply?  
• A doctor or health professional must complete a form requesting the appropriate continence products, which is then sent to an authorised product supplier on behalf of the client  
• Once eligibility has been determined; after assessing the need the prescriber will complete and fax the order form to the chosen supplier  
• **Subsequent orders** can be made, either verbally or in writing by a prescriber, a DVA beneficiary or their nominated representative  
• The order allows healthcare providers and DVA beneficiaries to re-order items within a two-year period unless another assessment and standing order is |

How to find a Continence Prescriber/ Provider  
Call CFA 1800 33 00 66 or got to link: [https://www.continence.org.au/service-providers.php](https://www.continence.org.au/service-providers.php)